BPH*Curates:* Health Center Safety and Man-Made Threats Resource Packet
Targeted Resources on Health Center Security, Population-Specific Safety Topics, and Cybersecurity

The Bureau of Primary Health Care (BPHC) invests in technical assistance (TA) to support health center clinical, operational, and fiscal excellence. To support the access and utilization of TA resources developed by BPHC-funded TA providers, BPHC staff curate TA resources for in-demand topics into packets, recognizable under the BPH*Curates* brand. Resources in BPH*Curates* packets are developed by a range of BPHC-funded TA providers that include Health Center Controlled Networks (HCCNs), National Training and Technical Assistance Partners (NTTAPs), Primary Care Associations (PCAs), and Emergency Care Institute Research (ECRI).

This BPHC*urates* packet provides resources describing mitigation, preparedness, response, and recovery strategies for navigating man-made threats directed towards health centers, their staff, and patients. The man-made threats included in this packet are specifically related to **health center security**, **population-specific safety concerns,** and **cybersecurity**.

Health Center Security
Title: Health Center Operations Resource Packet: Sample Internal Guidance for Handling Unauthorized Individuals at Health Center Locations   **Author: National Association of Community Health Centers /NTTAP**   This packet provides guidance from health centers that have recently experienced interactions with self-identified "First Amendment Auditors" or "Citizen Journalists" attempting to record confrontations with health center staff regarding federal funding and public access to a health center.
Title: Safety and Security Series: The Basics   **Author: National Health Care for the Homeless Council / NTTAP**   Safety and security are primary concerns for both patients and staff of health centers serving people experiencing homelessness. This course offers strategies for health center professionals to plan for, recognize, and implement actions that decrease facility vulnerability and increases the personal awareness and safety of staff and patients.
Title: Safety and Security Series: How and When to Call 911   **Author: National Health Care for the Homeless Council / NTTAP**   This online course provides strategies to prepare health centers for crises and appropriate responses for varies types of emergencies. Explore training and planning strategies that equip health centers for crisis situations. Consider how partnerships can

contribute to community safety. Learn to identify and appropriately respond to each type of emergency. Prepare to act in the event of an emergency. Consider the events and scenarios that require urgent response and whether a call to 911 is appropriate.

Title: [Active Shooter and Active Threat Response for Healthcare](#)
Author: Nevada Primary Care Association / PCA
This webinar describes actions health center staff can take to reduce the likelihood of an active shooter incident, prevent an incident from escalating into a violent situation, mitigate harm during an active shooter situation, and support employee recovery after an active shooter event.

Title: [Active Shooter Preparedness Training](#)
Author: Cybersecurity and Infrastructure Security Agency / US Department of Homeland Security
This course offers elements of active shooter incident response planning. The course provides best practices, communication protocols, and resources that will allow stakeholders to develop or enhance their emergency planning, preparedness, and response to active shooter incidents.

Title: [Responding to Staff Exposure to Highly Stressful Events and Traumatic Patient Experiences](#)
Author: JBS International, Inc. / BPHC BH TA Contract This presentation supports health centers in building internal capacity to address staff exposure to highly stressful and potentially traumatic patient experiences. This presentation is a primer for a set of practices known to support staff resilience and well-being and is intended for supervisors and health center leadership.

Population-Specific Safety Concerns

Title: [Integrated Behavioral Health Care for Transgender and Gender Diverse People: An Affirming, Harm Reduction, and Trauma Responsive Approach](#)
Author: National LGBTQIA+ Health Education Center / NTTAP
This publication provides a systematic team-based approach to providing patient-centered care delivered within affirming and trauma-responsive spaces. The publication is a promising solution for improving healthcare access, utilization, and outcomes for transgender people.

Title: [Assessment and Care for TGD Clients in the Setting of Serious Mental Illness or Trauma](#)
Author: National LGBTQIA+ Health Education Center / NTTAP
This continuing medical education credit granting session uses a case-based format to discuss strategies for the assessment and provision of services for transgender and gender-diverse (TGD) individuals experiencing serious mental illness and survivors of trauma. The session addresses gender identity development, gender affirming medical services, and management of psychosis and substance use disorder in the

context of gender affirmation. This talk is from the 2022 Advancing Excellence in Transgender Health Care Conference. This course is eligible for CME credit.

Title: [Protocol for HRSA-supported Community Health Centers to Engage Patients through Universal Education Approaches on Exploitation, Human Trafficking, Domestic Violence, and Intimate Partner Violence](#)
Author: Health Partners on IPV + Exploitation / NTTAP
This publication enables health centers to provide trauma-informed, survivor-centered interventions with clinical and case management services. Additionally, tools for establishing formal community relationships to connect patients with community-based services that provide resources for domestic violence, employment assistance, housing, food, civil legal aid, and other basic needs are discussed.

Title: [Privacy Principles for Protecting Survivors of Intimate Partner Violence, Exploitation and Human Trafficking in Healthcare Settings](#)
Author: Health Partners on IPV + Exploitation / NTTAP
Health information technology (HIT) is a crucial tool for healthcare systems to coordinate care for patients, yet there are privacy concerns unique to people who have experienced intimate partner violence (IPV) and exploitation. With potential impact to a patient's health care utilization and engagement, this is not just an issue of privacy but also one of safety. This publication provides guiding principles that can be applied by healthcare providers and administrators when designing, building, utilizing, or regulating health information systems.

Title: [Asian American, Native Hawaiian, and Pacific Islander Survivors of Intimate Partner Violence and Human Trafficking: Health Center Preparedness Before, During, and After Emergencies](#)
Author: Association of Asian Pacific Community Health Organizations, in collaboration with Health Partners on IPV + Exploitation / NTTAP
This educational brief provides health centers with tools and knowledge to support Asian American, Native Hawaiian, and Pacific Islander survivors of intimate partner violence (IPV) and human trafficking (HT) and includes guidance for creation of emergency response protocols. In addition, the brief provides culturally appropriate messaging and details for building partnerships with culturally specific IPV and HT programs.

Title: [Centering Equity in Health and Housing Partnerships in Times of Crisis and Beyond](#)
Author: Corporation for Supportive Housing / NTTAP
This publication offers guidance to health centers and housing agencies for the prioritization of racial equity efforts during crises and beyond. Also included are case studies illustrating how organizations addressed their COVID-19 response with a focus on equity, offering insights that inform future emergency responses. They also provide specific examples of collaborative response efforts undertaken by the housing and health divisions of the agency.

Cybersecurity

Title: [Health Industry Cybersecurity Practices: Managing Threats and Protecting Patients](#)
Author: Health Information and Technology, Evaluation and Quality / NTTAP
The publication includes a main document, two technical volumes, and a set of resources and templates that include:
- [Health Industry Cybersecurity Practices: Managing Threats and Protecting Patients](#) examines cybersecurity threats and vulnerabilities affecting the healthcare industry. It explores (5) current threats and presents (10) practices to mitigate those threats.
- [Technical Volume 1: Cybersecurity Practices for Small Health Care Organizations: Technical Volume 1](#) discusses the ten Cybersecurity Practices along with Sub-Practices for small health care organizations.
- [Technical Volume 2: Cybersecurity Practices for Medium and Large Health Care Organizations](#): Technical Volume 2 discusses the ten Cybersecurity Practices along with Sub-Practices for medium and large health care organizations.
- [Resources and Templates:](#) The Resources and Templates portion includes a variety of cybersecurity resources and templates for end users to reference.

Title: [Cybersecurity: Ask Me Anything](#)
Author: Health Information and Technology, Evaluation and Quality / NTTAP
This webinar educates health center staff of critical cybersecurity threats, concepts, and methods for securing and defending health data. It includes a panel of cybersecurity experts who address commonly asked questions on how to best protect health centers from both internal and external network leaks, and through malware such as ransomware.

Title: [Ransomware Guidance Presentation for Health Centers](#)
Author: Health Information and Technology, Evaluation and Quality / NTTAP
This presentation on ransomware guidance for health centers incorporates strategies from the Cybersecurity and Infrastructure Security Agency and offers insights into HIPAA implications, recent news examples, and recommended resources to help prevent, mitigate, and recover against ransomware.

Title: [Considerations for Sustaining a Culture of Cybersecurity](#)
Author: National Association of Community Health Centers / NTTAP
This two-part webinar series features a health center and Health Center-Controlled Network's perspective on how cybersecurity threats impact health center costs. Speakers highlight the importance of understanding the basic elements of cybersecurity and effectively budgeting to reflect the costs of protecting their patients' security.

Title: [Health Center Security and Compliance System Implementation Guide](#)
Author: Health Information and Technology, Evaluation and Quality / NTTAP
This toolkit offers a structure for health centers to assess compliance and security risks during the procurement, adoption, and implementation of technology solutions. Each section underscores HIPAA requirements to provide clarity on the positioning of this process within broader security risk assessment practices.

Title: [Healthcare and Public Health Cybersecurity Toolkit](#)
Author: Cybersecurity and Infrastructure Security Agency / US Department of Homeland Security
This toolkit offers health centers guidance for establishment of cybersecurity plans and adoption of sophisticated tools to fortify their defenses and stay ahead of evolving threats. Additional strategies are provided for collaboration with private sector and government partners, best practices, and guidance for improving enterprise cybersecurity, and preparing for, responding to, and recovering from significant cyber and physical threats.

Title: [Cybersecurity Checklist for Health Center Staff Working Remotely](#)
Author: National LGBTQIA+ Health Education Center / NTTAP
This publication provides strategies for health center staff working remotely to mitigate cybersecurity risks and threats during facility and community emergency and incident response. The checklist includes steps for securing wireless internet routers, suggestions for enhancing the security of computer and digital devices, and advice on making secure decisions while working remotely.

Emergency Care Research Institute (ECRI) Comprehensive Library of Technical Assistance Resources
[ECRI](#) is a non-profit organization with subject matter expertise in healthcare technology and safety. As a HRSA collaborative partner, ECRI provides health centers and free clinics access to a vast library of technical assistance materials for an array of topics that include emergency preparedness, cybersecurity, workplace violence, and personal and facility security and safety. Health Center staff, volunteers and board members are granted free access to ECRI resources provided on behalf of HRSA. To register for free website access please contact Clinical_RM_Program@ecri.org.